

# Patient Information Form

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Name: \_\_\_\_\_

Preferred Name: \_\_\_\_\_ SS#: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Date of Birth (required): \_\_\_\_ / \_\_\_\_ / \_\_\_\_ Gender: \_\_\_\_\_

Address: \_\_\_\_\_ Unit #: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ ZIP: \_\_\_\_\_ Email: \_\_\_\_\_

Other name(s) that records may be kept under: \_\_\_\_\_

## Phone Appointment reminders will be send to 1st preference

1.  Home  Work  Cell ( \_\_\_\_\_ ) \_\_\_\_\_ 2.  Home  Work  Cell ( \_\_\_\_\_ ) \_\_\_\_\_

\*Confidential voicemails OK?  Yes  No

\*Confidential voicemails OK?  Yes  No

## Emergency Contact

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Relationship: \_\_\_\_\_

Are you currently employed?  No  Yes Employee/Address: \_\_\_\_\_

Are you a Bastyr employee or student, or significant other of one?  No  Yes Please specify: \_\_\_\_\_

## Insurance Information

Primary Insurance: \_\_\_\_\_ Policy #: \_\_\_\_\_ Group #: \_\_\_\_\_

Subscriber \_\_\_\_\_ Date of Birth (required): \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Secondary Insurance: \_\_\_\_\_ Policy #: \_\_\_\_\_ Group #: \_\_\_\_\_

Subscriber \_\_\_\_\_ Date of Birth (required): \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Please check below if applicable

Auto Accident  Workers Compensation Date of accident or injury: \_\_\_\_\_ Claim #: \_\_\_\_\_

## Parent/Guardian/Information

*To be filled out if patient is a minor, or if someone other than the patient is medically and financially responsible for the patient.*

Mother's Name (minors only): \_\_\_\_\_

Legal Guardian?  Yes  No Date of Birth (required): \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Father's Name (minors only): \_\_\_\_\_

Legal Guardian?  Yes  No Date of Birth (required): \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Other Legal Guardian Name: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_ Date of Birth (required): \_\_\_\_ / \_\_\_\_ / \_\_\_\_

**I hereby acknowledge that I am the guarantor and financially responsible for payment of all services rendered, and that I am subject to all terms on the financial consent form.**

Patient Signature (18 and older): \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Parent/Guardian Signature : \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ / \_\_\_\_

# Patient Information Form

## Demographic Data Collection

Bastyr is committed to providing quality care for all patients. We are asking you to provide your marital status; your racial and ethnic background; the language you prefer to use when speaking with your doctor; and whether you are or were military. Your answers are both voluntary and private. Thank you for your cooperation.

What is your marital status?

- Single                       Married                       Significant other                       Widowed

Do you consider yourself Hispanic or Latino? Please check one:

- I AM Hispanic or Latino                       I don't know  
 I am NOT Hispanic or Latino                       Decline to answer

Which category best describes your race? You may circle one or more:

- White or Caucasian                       American Indian                       Other race  
 Black or African American                       Alaskan Native                       I don't know  
 Asian                       Native Hawaiian or other Pacific Islander                       Decline to answer

What is your preferred language when speaking with your doctor?

- English                       Other (please specify): \_\_\_\_\_

Do you need an interpreter?                       Yes                       No

Are you active military or veteran?

- Yes  
 No  
 Decline to answer

## How did you hear about us?

- Friend/Patient                       External Referral                       Walk By  
 Event/Health Fair                       Staff/Student                       Website  
 Shuttle/Bus                       Current Patient                       Social Media  
 Physician/Specialist                       Radio/TV                       Yelp

PSR initials: \_\_\_\_\_

# Patient Profile

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Nickname: \_\_\_\_\_ Date of Birth \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Gender: \_\_\_\_\_

**A note to our patients:** Please complete this **3-page questionnaire** as thoroughly as possible in order to aid your clinician in their diagnosis and treatment. This is a confidential record of your medical treatment and will not be released, except if you have provided us with written authorization. Thank you for your help.

What goals do you have for your visit at the clinic today?

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Who is your Primary Care Provider? \_\_\_\_\_ Phone: ( \_\_\_\_ ) \_\_\_\_\_

Please list other providers/specialists involved in your care and their clinic phone number:

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If you are seeking adjunctive Cancer support, who is your Oncologist?

Oncologist? \_\_\_\_\_ Phone: ( \_\_\_\_ ) \_\_\_\_\_

When was your last physical? \_\_\_\_\_ When did you last have bloodwork? \_\_\_\_\_

Please indicate the type of care you are seeking

- |   |  |
|---|--|
| <input type="checkbox"/> Primary management of my health  | <input type="checkbox"/> Adjunctive care for my health |
| <input type="checkbox"/> On-going management of my health | <input type="checkbox"/> One time advice for my health |
| <input type="checkbox"/> I don't know at this time        |  |

Have you ever consulted a Naturopathic Physician, Acupuncturist, Nutritionist or Counselor before?  Yes  No

If YES, please circle which type of practitioner you've previously consulted with.

In general would you say your health today is:  Excellent  Very Good  Good  Fair  Poor



# Patient Profile

## Medical History continued

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Date of Birth \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Condition	SELF	RELATIVE	Condition	SELF	RELATIVE
Clotting Disorder			Sickle Cell Anemia		
COPD			Stroke		
Depression			Substance Abuse		
Diabetes			Thyroid Disease		
Emphysema			Tuberculosis		
GERD			Ulcers		
Glaucoma			Other		
Heart Attack			Other		
Heart Murmur			Other		

Please list any surgeries or hospital stays you have had and their approximate date/year:

Type of surgery/reason for hospitalization: \_\_\_\_\_

Date: \_\_\_\_\_

\_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

\_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

## Social History

Do you use any of the following substances regularly?

Coffee/Black Tea/Cola       Alcohol       Recreational Drugs       Tobacco- Current/Past/Never

If Current or Past Tobacco Use:      Packs Per Day: \_\_\_\_\_      How Long: \_\_\_\_\_      Quit: \_\_\_\_\_

Please mark those that apply:  Single     Married     Significant Other     Divorced    Other: \_\_\_\_\_

Do you have children?  Yes  No    If YES, what are their ages: \_\_\_\_\_

Do you follow any particular diet restrictions?     Yes     No    If Yes, please describe: \_\_\_\_\_

Do you exercise regularly?  Yes     No    If YES, please describe type of exercise and how often. \_\_\_\_\_

\_\_\_\_\_  
Patient/Guardian (Print Name): \_\_\_\_\_ Date \_\_\_\_\_

\_\_\_\_\_  
Patient/Guardian Signature: \_\_\_\_\_ Date of birth \_\_\_\_\_

Reviewed by Provider and ready to be scanned to EPIC (Initials): \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

# Financial Agreement

Thank you choosing Bastyr University Clinic to seek your health care.

## **What you should know:**

Health insurance is a contract between you and your insurance company. It's best if you know which services your insurance will cover before you receive care. That way, there are no surprises for either of us. If you are not sure about your coverage, please ask your insurance company. Refer to the back of your insurance card. If you don't have insurance, we have many discounted contracts you may qualify for; please ask us.

## **Insurance billing**

- **Contract coverage:** Bastyr contracts with many insurance plans. If we are in your health plan's network, you are expected to pay any cost shares at the time of service
- **Non-contracted:** If your insurance plan is not contracted with Bastyr we will bill your insurance as a courtesy to you. You are responsible for the full cost of care. If your insurance does not pay within 45 days, the balance will be billed to you.

## **Care or services not covered by your insurance plan**

Bastyr has many services that are non-covered by insurance plans. Some services might be considered experimental for research purposes only by your insurance company. If that is the case, you will be responsible for the full cost. We expect payment at the time of the service.

## **Nonpayment**

If you have not pay your bills within 30 days after receiving your final notice you will be turned over to the collection agency Professional Credit Services. You will be responsible for any collection agency fees that apply. If you have large unpaid balances and make no arrangement or payments, you may be reported to a credit bureau and denied additional services at Bastyr Center. If this happens, we can help you transfer your care.

## **Returned Checks**

Bastyr charges \$28 for any returned checks.

## **Questions?**

Please contact our Billing Office at 206.834.4183, if you have any questions about anything in our policy.

## **Consent to contact**

Acknowledgement of our policies. You consent to being contacted by Bastyr or any organization we may assign your account to.

Signed: \_\_\_\_\_

# Patient Cancellation and No-Show Agreement

## Patient Information

Welcome to Bastyr University Clinic. We are glad you have made an appointment for yourself or a family member.

To provide you with high-quality care, it is important for you to keep your scheduled appointment with the medical provider. Valuable time has been reserved for you or your family member. A missed appointment or late cancellation results in lost time that could have been given to another person wanting to receive care.

- Patients arriving more than 15 minutes late to their appointment will be subject to the providers' discretion as to whether they can be seen. Late arrivals may also be subject to an abbreviated visit.
- If a patient cannot be seen, or is more than 20 minutes late for a scheduled visit, it will automatically be considered a no show.

You will receive a reminder call two days ahead and remind you of your appointment; however, it is your responsibility to keep record of your appointment and to arrive on time. If you need to cancel or reschedule your appointment, please call 24 business hours in advance. You may also leave a message with our scheduling desk. Every late cancel/no-show will be recorded in your chart. Multiple late cancels and no-shows can end your ability to make advance appointments or receive care at Bastyr University Clinic.

We realize that an emergency may occur and/or you may not be able to notify us. We will discuss that situation with you when it happens.

- ❖ **After One (1) Late Cancel/No Show: You will be reminded of our Late Cancel/No Show policy.**
- ❖ **After Two (2) Late Cancels/No Shows: There will be a charge of \$40 for appointments in Team Care, or \$60 for appointments in Practitioner Care. (Bastyr Students will be charged \$30.)**
- ❖ **After Three (3) Late Cancels/No Shows: Advanced scheduling privileges will be suspended for three months. You can still be seen on a same-day scheduling basis only, depending on provider availability. We cannot guarantee that you will be seen.**

Thank you for working with us to ensure that services are provided to all our patients in the best possible way.

## Acknowledgement of Cancellation and No-Show Agreement

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print name

\_\_\_\_\_  
Date of birth

\_\_\_\_\_  
Name of patient if minor

\_\_\_\_\_  
Date of birth

# Consent for Treatment

**General Information:** Bastyr University Clinic is a teaching clinic for students studying at Bastyr University California that includes a Practitioner Care Department, where independent providers rent space from Bastyr to see patients in their private practice. Bastyr University Clinic's teaching clinic uses a "Team Care" approach where faculty supervisors and student clinicians work as a team to address your health concerns. Student clinicians, depending on their levels of experience, may observe or participate in the care provided but are always supervised by health care providers licensed in the State of California. Your medical history, treatment plan and progress is discussed (without identifying information) among other student clinicians for educational purposes at the clinic and evaluated by the supervising faculty for appropriateness and effectiveness. Due to the diversity of modalities offered at Bastyr University Clinic, your treatment may include any or all of the following general modalities: Naturopathic Medicine, Physical Medicine, Homeopathy, Mind-Body Medicine and Nutritional Counseling. Some modalities may be used exclusively on some specialty shifts, but many Bastyr University Clinic teams use multiple treatment modalities.

Please visit [www.BastyrClinic.org](http://www.BastyrClinic.org) for individual faculty biographies.

**Methods, Procedures and Therapeutic Approaches:** Clinicians may perform general diagnostic procedures, psychological counseling, lifestyle counseling, exercise prescriptions, acupuncture, ayurvedic services, topical treatments, herbal medicine, natural medicine, dietary advice and therapeutic nutritional counseling, soft tissue and osseous manipulation, electromagnetic and thermal therapies. See brief description of methods, procedures and approaches.

I understand that California State law does not authorize naturopaths to treat me for any **cancer or malignancy** and that I am required to be under the care of a medical doctor or osteopathic physician (oncologist) while receiving care at the Bastyr University Clinic.

I am currently under the care of \_\_\_\_\_  
I recognize that I am here for supportive therapies only.

I understand that I may ask questions regarding my treatment before signing this form and that I am free to withdraw my consent and to discontinue participation in these procedures at any time. With this knowledge, I voluntarily consent to the above procedures, realizing that no guarantees have been given to me by the Bastyr University Clinic or any of its personnel regarding cure or improvement of my condition. I understand that a record will be kept of the health services provided to me. **I hereby acknowledge that I am financially responsible for services rendered.**

\_\_\_\_\_  
**Patient's Name (PRINT)**

\_\_\_\_\_  
**Guardian/Personal Representative's Name (PRINT)**

\_\_\_\_\_  
**Patient's Signature**

\_\_\_\_\_  
**Guardian/Personal Representative's Signature**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Relationship/Representative's Authority**



# Notice of Privacy Practices Acknowledgement Form

Patient Name: \_\_\_\_\_ Date of Birth : \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
(please print)

Bastyr University Clinic is required to provide you with a copy of its [Notice of Privacy Practices](#) and to obtain written acknowledgement, if possible, that you have received it. A parent or guardian should sign for patients under age 18. Please return to staff. If you have questions concerning the management of your health care information at our clinic, or if you wish schedule an appointment to view your medical record, please call our medical records office at 858.246.9700.

Print Name \_\_\_\_\_ Date \_\_\_\_\_

Patient/Legal Guardian/Representative's Signature \_\_\_\_\_ Date \_\_\_\_\_

Relationship to Patient \_\_\_\_\_

## OFFICE USE ONLY

Staff member's initials: \_\_\_\_\_

- I offered the Notice but the patient or patient's representative is unable or refuses.
- I have updated the NPP Flag in Epic
- Reason \_\_\_\_\_